

# national express

## Scholar Season Tickets

It will soon be time to renew the student travel pass you recently purchased from us.

In September the volume of calls for discounted student travel tickets was overwhelming and resulted in some students not receiving their ticket in time for the start of term. We are sorry if you experienced problems when trying to contact us and are keen to avoid this happening in the future. The guide below is designed to make future purchases more straightforward.

Starting with tickets purchased for the Spring 2012 term (Jan – Easter) all term time tickets will be:

- **Available for purchase up to one month in advance**  
eg from Nov 20<sup>th</sup> 2011 for Spring Term.
- **Discounts:-** Under 16 – 10% off the Child Rate  
16-18 Inclusive – 55% off the Adult Rate  
18+ - 10% off the Adult Rate
- **Validity of ticket options:-**
  - One Full Term OR
  - Full Academic year through to July 2012

**NOTE : Half Termly tickets will not be issued at discounted rates**

To ensure your ticket is processed efficiently, the following information will be required:-

- School/College Name
- Term Dates
- Photocard Number
- Daughter/Son Name
- Journey Details
- Address to send ticket

To make a booking please either call:-

- 0845 600 7245 – Option 3, then option 2

Or

- If you have an on-line user name and password, please log onto [www.greenrailtravel.co.uk](http://www.greenrailtravel.co.uk) and complete your order on-line.
- **Tickets will be sent by 1<sup>st</sup> Class post within five working days.**

NB. The photocard required is a railway photocard which can be obtained from any rail station ticket office. It is free but a recent photo must be provided.